

North Little Rock Electric

Rules and Regulations

Returned Items Policy

Defined as any payment made to NLR Electric by check: pre-authorized payment (PAP-bank draft): web pay or credit card payment not honored by the bank or the credit card company will incur a fee of \$25.

NLR Electric will add the amount of the payment and the fee to the customer's account and the account will be subject to immediate cutoff.

Payment for any returned item must be made in the form of cash (at the kiosk), MoneyGram, cashier's check, certified check or money order.

- NLR Electric will not accept checks or web payments as form of payment after 2 returns for any reason for 1 year.
- NLR Electric will suspend the PAP (bank draft) and web pay privilege for 1 year after 2 returns for any reason.
- NLR Electric will disallow the check and web pay privileges for the life of the account if a payment is returned for Fraud/Unauthorized/Closed Account/Frozen/etc. This policy is effective after 1 return.